

May 2019



Product Services Guide


South Africa



label.sapssa.averydennison.com

How to read the Product Services Guide

Welcome to the Product Services Guide. This Guide was created to provide you with a single document to inform you of the core product portfolios of Avery Dennison Label and Packaging Materials.

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Location	Comments
CAST COAT								
AM13010ZA	HIGHGLOSS 80	S2400	BG40 IMP	FULL DECKLE 1500mm	1500	1000	DBD, CTD	
MACHINE COAT								
AL89350	SEMIGLOSS 80	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB, DBD	
				EXACT	1000	1000/ 2000	DBD	
AL89350F	 SEMIGLOSS 80 FSC	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000	CTD	
				EXACT	1000	1000/ 2000	CTD	

Item

The item number identifies the product on your delivery documents and invoices. Additionally, this column will highlight interchangeable products (item in bold is the primary offering), notice of impending change or codes that are currently transitioning (shown in italics).

Facestock

Identifies the facestock used in the construction.

Adhesive

Identifies the particular adhesive used in the construction.

Liner

When liner codes end in the letter 'N' this signifies a nil imprint. PET liners never have a backprint.

Service Program

The service program details how the product is sold to the market.

MOQ (sqm)

All orders must meet Minimum Order Quantity. SQM is determined by multiplying width by length.

Length (LM)

Identifies the length in lineal meters, offered in a service program.

Stocking Location

Indicates which AD site the product is stocked in.

Comments

This column will also highlight any notice of impending change to the final facestock, adhesive or liner.

Service Programs

Orders

For any orders placed after cut-off times, please add 24 hours.


Stock

Stock signifies the product is sold with the complete web width and the minimum length of 1000 metres.

EXACT™

EXACT items are sold in any width with fixed lengths that vary for each program. For one-off or ongoing orders discuss with your Avery Dennison representative for acceptance into these service programs to ensure product availability.

Legend

 EXACT

 READY WIDTH

 FSC® Approved, FSC-C111395

Need more information?

Avery Dennison has a Business Support Team ready to answer your enquiries. Call them today to discuss product availability, ordering process or anything else you require.

Business Support Team

0800 AVERY (28379)

Mon to Thu 8.00am – 4.30pm

Fri 8.00am – 4.00pm

(excluding South African Public Holidays)

Contact us:

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Stormill Ext 4
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Data & Specification Sheets

label.sapssa.averydennison.com






Should you require more technical data for any of our products, you can download specification sheets from our website at www.label.averydennison.com

If you cannot find the specification sheet you are after, please contact your Avery Dennison representative.

Prime Paper

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments		
CAST COAT										
AM13010ZA	HIGHGLOSS 80	S2400	BG40 IMP	FULL DECKLE 1500mm	1500	1000	DBD	CTD		
MACHINE COAT										
AL89350	SEMIGLOSS 80	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB	DBD	Transitioning to AL89350F with 1525mm deckle in Q3	
				EXACT	1000	1000/ 2000	DBD			
AL89350F	 SEMIGLOSS 80 FSC	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000		CTD	Transitioning to 1525mm deckle in Q3	
				EXACT	1000	1000/ 2000		CTD		
ALY89350F	 SEMIGLOSS 80 FSC	S2045	BG40BR	FULL DECKLE 1500mm	1000	1000	JHB	DBD	CTD	Transitioning to 1525mm deckle in Q3
				EXACT	1000	1000/ 2000	JHB			
AW2431	SEMIGLOSS 80	S2045	BG40BR	FULL DECKLE 1500mm	1000	1000	JHB	DBD	CTD	Moving to ALY89350F in Q3 with 1525mm width
				EXACT	1000	1000/ 2000	JHB			
PTF6845	SEMIGLOSS 80	S2045	PET23	FULL DECKLE 1000mm	1000	1000	JHB	DBD		
ALYF6849	SEMIGLOSS 80	S445N	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB	DBD	CTD	
AW2433F	SEMIGLOSS 80	S2345	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB	DBD	CTD	New item available from June 2019
AW0400F	SEMIGLOSS 80	S1105	BG40BR	FULL DECKLE 1500mm	1500	1000		CTD	Transitioned from item AW2402	
AW2411	SEMIGLOSS 80	S1105	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB	DBD		
				EXACT	1000	2000	DBD			
AW0400F	 SEMIGLOSS FSC	S1010	BG40WH	FULL DECKLE 1500mm	1500	1000		CTD		
				EXACT	1000	1000/ 2000		CTD		
AW2417	SEMIGLOSS 85	S2060	BG40BR	FULL DECKLE 1500mm	1500	1000		DBD	Moved to 1500mm deckle	
ALYF4942	SEMIGLOSS 70	S2045N	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB	DBD		
AL297	 GLOSS FSC	S2045N	BG40BR	FULL DECKLE 1000mm	1000	1000		CTD		
ALE8845	FASLITHO	S2045	BG40WH	FULL DECKLE 1000mm	1000	1000	JHB	DBD	CTD	
ALE8879	FASLITHO	S2345	BG40WH	FULL DECKLE 1000mm	1000	1000		DBD	CTD	
AN589ZA	SEMIGLOSS 80	C2075	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB		CTD	
AA003	 MC PRIMECOAT FSC	R5000	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB	DBD	CTD	
LIGHT WEIGHT										
AM18451ZA	LW60	S2050	BG40W IMP	FULL DECKLE 1000mm	1000	1000	JHB	DBD	CTD	
VELLUM										
BC679	 TRANSFER VELLUM FSC	S2000NG	BG40BR	FULL DECKLE 1000mm	1000	1000		DBD	CTD	
LLYF3831	FASMATT VELLUM	S2045	CK40	FULL DECKLE 1500mm	1500	1000	JHB	DBD	CTD	
ALB4690	TRANSFER VELLUM	S2345	BG40WH	FULL DECKLE 1000mm	1000	1000		DBD		
AA036	 VELLUM FSC	R5000	BG40BR	FULL DECKLE 1000mm	500	500	JHB	DBD	CTD	
METALISED PAPER										
AL326	 MP PLUS SILVER FSC	S2045N	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB	DBD	CTD	
AH966	MP PLUS SILVER	S2030	BG40WH IMP	FULL DECKLE 1000mm	1000	1000			CTD	
AI454	MP PLUS GOLD	S2045N	BG40BR	FULL DECKLE 1000mm	500	500		DBD	CTD	

Prime Paper (continued)

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
COLOURED PAPERS								
BJ614	 RADIANT CHARTREUSE FSC	S2045N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
BJ615	 RADIANT ORANGE FSC	S2045N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
BJ616	 RADIANT GREEN FSC	S2045N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
BJ617	 RADIANT RED FSC	S2045N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
BJ340	 RADIANT PINK FSC	S2000N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
SPECIALITY PAPERS								
AA875	FASTYRE	TS79	BG40W IMP	FULL DECKLE 1000mm	500	500	JHB DBD CTD	
SW4106	MC SEMIGLOSS PB	2 x S2090	2 x BG40W IMP	FULL DECKLE 1500mm	1000	1000	JHB DBD CTD	
AMA1450ZA	SEMIGLOSS COVERALL	S2050	BG40WH IMP	FULL DECKLE 1500mm	750	500	JHB DBD CTD	
AM89400ZA	DUKUZA BOARD 160G	S2050	BG40	FULL DECKLE 1000mm	1000	1000		CTD

Prime Films

Item No.	Item Description			Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments	
CONFORMABLE FILMS									
AD002	PRIMAX® PLUS	S692N	BG40WH	FULL DECKLE 1000mm	1000	1000		CTD	
AF186	PE85 TOP WH	S692N	BG40WH	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD	
AF187	PE85 TOP CL	S692N	BG40WH	FULL DECKLE 1000mm	1000	1000		DBD CTD	
AF172	PE100 TOP WH	S277	BG40WH	FULL DECKLE 1000mm	500	500	JHB DBD	CTD	
AG745	PE100 TOP WH	S692N	BG40BR	FULL DECKLE 1000mm	500	500		CTD	
BP742	Global MDO Top White	S692N	BG40WH	FULL DECKLE 1000mm				New product available Q3	
BP743	Global MDO Top Clear	S692N	BG40WH	FULL DECKLE 1000mm				New product available Q3	
RIGID WHITE FILMS									
AB074	PP60 TOP WHITE	S692N	BG50WH	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD	
AF075	PP60 TOP WHITE	S277	BG50WH	FULL DECKLE 1000mm	500	500	JHB		
BW8004	PP60 TOP WHITE CAVITATED	S692N	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD	Transitioned from AD807 PP60 TOP WHITE CAVITATED S692N BG40WH
				EXACT	1000	1000		CTD	
AB303	PP60 TOP WHITE CAVITATED	S445N	BG45WH	FULL DECKLE 1000mm	500	500	JHB DBD	CTD	
AL09010	PP60 TOP WHITE CAVITATED	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB	CTD	JHB Exact Program may change subject to market conditions
				EXACT	1000	1000	JHB	CTD	
				EXACT	1000	2000		DBD	
BO602	PP50 TOP WHITE CAVITATED	S6500	BG40WH	FULL DECKLE 1000mm	1000	1000		New product available from Q3	
ALYF1843	PP60 TOP WHITE CAVITATED	S2045	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD		
BW8008	PP50 TOP WHITE CAVITATED	S2045	BG40WH	FULL DECKLE 1500mm	1500	1000		New product available from Q3	
ALYF1839	PP60 TOP WHITE CAVITATED	S2345	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD	
AF733ZA	PP60 TOP WHITE CAVITATED	C2075	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD	

Prime Films (continued)

Item No.	Item Description			Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
RIGID CLEAR FILMS								
AL539	PP60 TOP CLEAR	S692N	BG40WH	FULL DECKLE 1000mm	1000	1000	DBD	
AX150	PP60 TOP CLEAR	S4000N	PET30	FULL DECKLE 1000mm	1000	1000	DBD	CTD
AR082	PP50 TOP CLEAR	S7400	PET23	FULL DECKLE 1000mm	1000	1000		CTD New Product
BK882	PP TOP CLEAR	S692N	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD
ALYF0601	PP50 TOP CLEAR	S2045	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD
BW8000	PP50 TOP CLEAR	S692N	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD
METALLISED BOPP								
AMF9601	PP50 METALLISED SILVER	S2060	BG40WH IMP	FULL DECKLE 1000mm	1500	1000	JHB DBD	CTD Changed to 1000m deckle
SW8507	PP50 GLOSS SILVER TC	S692N	BG40WH IMP	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD



Variable Information Papers

Item No.	Item Description			Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
DIRECT THERMAL PAPER								
AG177	 DIRECT THERMAL TC S8 FSC	S445N	BG40BR	FULL DECKLE 1000mm	1000	1000	DBD	CTD
ALYG6845F	 DIRECT THERMAL TC FSC	S2045N	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD JHB EXACT Program may change subject to market conditions
				EXACT	1000	1000		CTD
NW0033F	 DIRECT THERMAL FSC	S1010	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB	CTD
NW6002	DIRECT THERMAL TC 65	S6112	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB	CTD
BD409	 DIRECT THERMAL NTC FSC	S2000NG	BG40BR	FULL DECKLE 1000mm	1000	1000		CTD
ALY55845	ECONOMY THERMAL	S2045N	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD Moving to FSC BPA Free Q3
AN588	 DT200HD PLUS TC FSC	C2075N	BG40BR	FULL DECKLE 1000mm	1000	4000	JHB	CTD transitioned to AN588 with 1000mm deckle
BB374	 DIRECT THERMAL TC FSC	R5000N	BG40BR	FULL DECKLE 1000mm	500	500	JHB DBD	CTD
THERMAL TRANSFER PAPER								
ALYA8845	FASTRANSFER ULTRA	S2045	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	CTD
ALYB4845	FASTRANSFER STANDARD	S2045N	BG40BR	FULL DECKLE 1000mm	1000	1000	JHB DBD	CTD
ALA8858	FASTRANSFER ULTRA	S2345	BG40BR	FULL DECKLE 1500mm	1500	1000	JHB DBD	
LASER / INKJET PAPER								
OW0053A1	LASERPRO 70	S2700	CCK	FULL DECKLE 210mm	210	1000	JHB DBD	CTD
OW2350	GLOSS IJ PAPER	AP103	BG40WH IMP	FULL DECKLE 1070mm	268	250	JHB DBD	CTD

Variable Information Films

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
THERMAL TRANSFER FILM								
BW0053	TTP MATT WHITE	S692N	BG40WH	FULL DECKLE 1000mm	1000	1000	JHB DBD	Transitioned to 1000mm deckle
AL74680	TTP MATT WHITE	S2345	BG40WH IMP	FULL DECKLE 1000mm	1000	1000	JHB DBD CTD	
AF592	TRANSFER PET50 WH	S695	BG40BR	FULL DECKLE 1000mm	500	500	JHB	Transitioned from SE3401
AF229	TRANSFER PE HD	S2045N	BG40BR	FULL DECKLE 1000mm	500	500	DBD CTD	
AF207	SYNTEX	S445N	BG40BR	FULL DECKLE 1000mm	500	500	JHB	
LASER / INKJET FILM								
OZ2120	100um IJ SYN PAPER	AF101	BG40WH IMP	FULL DECKLE 1070mm	268	250	JHB DBD CTD	

Wine Portfolio

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
GLOSS PAPER								
AW2141N	CAST GLOSS PREMIUM	S2000W	BG40WH	FULL DECKLE 1500mm	1500	1000	JHB DBD CTD	
UNCOATED PAPER								
F29233F	 ESTATE #8 FSC	S2047	BG40WH	FULL DECKLE 1500mm	1500	1000		CTD
SPECIALITY PAPER								
AU266	WHITE COTTON	S2047N	BG45WH	FULL DECKLE 1000mm	500	500		CTD
BE261	RUSTIQUE EXTRA WHITE	Z1010	BG45WH	FULL DECKLE 1000mm	1000	1000		CTD
AI020	CANE FIBRE	S2047N	BG45WH IMP	FULL DECKLE 1000mm	1000	1000		CTD
AG600	LINEN	S2047N	BG45WH IMP	FULL DECKLE 1000mm	500	500	JHB	CTD
AF270	ANTIQUE CREME	S451	BG40BR IMP	FULL DECKLE 1000mm	500	500		CTD
AL409	BLACK PAPER NEW	S2047N	BG45WH IMP	READY WIDTH (250mm, 333mm)	500	500		CTD
AW680	 MARTELE EXTRA WHITE FSC	S2030	BG45WH	READY WIDTH (250mm, 333mm)	250	1000		CTD New
BH341	COTTON BLACK	S2047N	BG45WH	READY WIDTH (250mm, 333mm)	250	1000		CTD New
AW682	COTTON EXTRA WHITE	S2047N	BG45WH	READY WIDTH (250mm, 333mm)	250	1000		CTD New
WINE FILMS								
SW8510	FASSON CHILLER	S2000W	BG40WH IMP	FULL DECKLE 1500mm	1500	1000	JHB	CTD

Rapid Roll

Item No.	Item Description	Service Program	MOQ (sqm)	Length (LM)	Stocking Locations	Comments
AG313	LINER BG40WH HR	FULL DECKLE 1000MM	1000	1000	JHB CTD	
AG7644ZA	THERMAL BOARD 220	FULL DECKLE 1000MM	1000	1000	JHB CTD	
RR1120000	MATT BOARD 160g	FULL DECKLE 1000MM	1000	1000	DBD	
RR90710	FASTAG PP MJD MATTE 150	FULL DECKLE 1050MM	4000	4000	JHB CTD	
FFPW-CM-1525	PP 60 CAVITATED	FULL DECKLE 1525MM	3050	2000	DBD	Transitioned from RR90072

Operational Terms & Conditions

Any exceptions to the standards are subject to an upcharge unless otherwise noted

Core Diameter

- ▶ 76mm
- ▶ Specialties on Request

Splice Standard

- ▶ Up to 1000m: 1 splice
- ▶ 1000 – 2000m: 2 splices
- ▶ More than 2000m: 3 splices

Minimum Distance Between Splices and to Start/End of a Roll

- ▶ 200 m

Splice Tape

- ▶ PVC Red/Brown Tape

Splice Indication

- ▶ Number of splices is indicated on the roll label and position of splice indicated by stamp on side of the roll

Offcut Disposition

- ▶ Customer will be charged for full deckle unless sales order is requested on Fasson Exact™ program

Slit Width

- ▶ Minimum slit width is 90mm
- ▶ Maximum slit width is 1500mm
- ▶ Maximum width dependant on master roll width

Slit Roll Width Tolerances

- ▶ Full width tolerance is +/- 1mm on each side

Roll Length

- ▶ Minimum Standard roll length is 1000m
- ▶ Specialties 500m

Roll Length Tolerance

- ▶ Roll length tolerance of +/- 5%

Maximum Roll Length

- ▶ Approximately 2000m – dependant on product

Total Order Quantity

- ▶ Order supplied +/- 5%

Packaging Method

- ▶ Rolls will be horizontally or vertically packed

Roll Tag Labels

- ▶ Roll Labels on outside of roll and one in roll core

Palletized deliveries

- ▶ All deliveries as required are palletized
- ▶ These pallets remain the property of Avery Dennison and need to be returned.

Maximum Stack Heights

- ▶ 1m

Minimum Order Quantity

- ▶ Standard MOQ is 1000m of the full material width
- ▶ Fasson Exact program MOQ is 1000m². Certain Specialties may be 500m²

Material Quality Matters

- ▶ Material to remain at the customer's premises until final testing/evaluations have been done
- ▶ Complaints are attended to within the stipulated life of the product as per material data sheet
- ▶ Response to complaints within 2 working days
- ▶ Resolution within 21 working days – dependant on type of complaint

Technical Support

- ▶ Technical support and product training available for both converters and end users
- ▶ Training is offered at ADSA discretion

Cut-off Times For Orders

- ▶ All orders received at or before 2pm will be deemed next working day delivery unless confirmed otherwise
 - ▶ Fasson EXACT products lead time is 2 working days to dispatch EXCEPT when product ordered is not offered at the local DC in which case transportation lead time of additional 2 working days applies.
 - ▶ Collections from 09:00am – 15:00pm, Monday – Friday
 - ▶ Customer to email PO at least 3 hour prior to collection
 - ▶ Direct indent orders have 8 – 12 weeks lead time depending on freight mode and source

National Freight Charge

- ▶ Applicable freight charges:
 - ▶ As per agreed pro-forma terms & conditions for exports orders
 - ▶ Should customer require stock faster than the standard channel

Order Cancellation

- ▶ Not permitted once slit
- ▶ Fasson Exact Program sales order cancellation not permitted once Order Acknowledgement has been issued

Operational Terms & Conditions (continued)

Width Substitution

- ▶ As agreed upon by both parties

Product Substitution

- ▶ Substitution with the nearest alternate product allowed in the event of stock shortage and agreed by both parties

Damaged Product on Delivery

- ▶ Customers to inspect all products on delivery.
- ▶ Any damages to be acknowledged at the time of delivery by being noted on the Delivery Docket. Avery Dennison approval required before material is picked up
- ▶ Failure to acknowledge at the time of delivery will be deemed that the damage occurred at the customer's premises

Customer Purchase Order

- ▶ Email Purchase Order to Avery Dennison Order Centre email address:
order.centre@eu.averydennison.com
- ▶ Customer Purchase Order should include the following information:
 - ▶ Purchase Order number.
 - ▶ Company Name / Account number.
 - ▶ Delivery address, Required date.
 - ▶ Item required, Quantity required & Price.
 - ▶ Name & title and contact number for Buyer.
- ▶ Once purchase order has been processed by Avery Dennison; an order acknowledgement will be emailed to the customer
- ▶ Failure to clearly supply these details may result in delays

Proof Of Delivery

- ▶ Material to be checked. Delivery Docket signed and returned to driver/courier

Price increase

- ▶ 30 days notice period
- ▶ Notice period may change subject to exceptional circumstances

Avery Dennison Label and Packaging Materials

South Africa

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Roodepoort
1709

DISCLAIMER – All Avery Dennison statements, technical information and recommendations are based on tests believed to be reliable but do not constitute a guarantee or warranty. All Avery Dennison products are sold with the understanding that purchaser has independently determined the suitability of such products for its purposes. All Avery Dennison's products are sold subject to Avery Dennison's general terms and conditions of sale, see <http://terms.averydennison.com>.

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Label and
Packaging Materials

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