

March 2019



Product Services Guide



New Zealand



label.sapssa.averydennison.com

How to read the Product Services Guide

Welcome to the March 2019 Product Services Guide. This Guide was created to provide you with a single document to inform you of the core product portfolios of Avery Dennison Label and Packaging Materials New Zealand.

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Cast Coat							
F12808.1525	 CAST GLOSS ELITE FSC	S2049	BG40WH N	FULL DECKLE 1525mm	1525		
				READY WIDTH	500	1500 / 3000	200, 250
F10967.1000	 SGW FSC	R5000	BG40WH N	FULL DECKLE 1000mm	1000		Transitioned from F10967.1200

Item Number:

The item number identifies the product on your delivery documents and invoices. Additionally, this column will highlight interchangeable products (item in bold is the primary offering), notice of impending change or codes that are currently transitioning (shown in italics).

Facestock

Identifies the facestock used in the construction.

Adhesive

Identifies the particular adhesive used in the construction.

Liner

When liner codes end in the letter 'N' this signifies a nil imprint. PET liners never have a backprint.

This column will also highlight any notice of impending change to the final facestock, adhesive or liner.

Service Program:

The service program details how the product is sold to the market.

MOQ (sqm):

All orders must meet Minimum Order Quantity of either 500sqm or \$400 order value (plus GST). SQM is determined by multiplying width by length.

Length (LM):

Identifies the length in lineal meters, offered in a service program

Comments:

This column will also highlight any notice of impending change to the final facestock, adhesive or liner.

Service Programs

Stock

Stock signifies the product is sold with the complete web width and the minimum length of 1000 metres.

EXACT™

EXACT items are sold in any width with fixed lengths that vary for each program. For one-off or ongoing orders discuss with your Avery Dennison representative for acceptance into these service programs to ensure product availability.


Ready Width

Ready Width is a program that offers slit rolls in set widths and lengths. For one-off or ongoing orders discuss with your Avery Dennison representative for acceptance into these service programs to ensure product availability.

Mix and Match

Avery Dennison has the capability to produce custom products to meet your requirements. Please contact your Avery Dennison representative to discuss the possibilities of unique product constructions to meet your requirements.

Legend

 EXACT

 READY WIDTH

 FSC® Approved, FSC-C111395

Need more information?

Avery Dennison has a Business Support Team ready to answer your enquiries. Call them today to discuss product availability, ordering process or anything else you require.

Business Support Team

09 573 0995

Mon to Fri 7.00am - 4.00pm

Account Managers

Business Manager NZ

Helen Bang 021 411 071

Territory Manager NZ

Duncan Brown 021 303 570

Account Enquiries

Australia & New Zealand

P: +61 3 9271 0312

E: receivables.aust@ap.averydennison.com

Technical Support

Australia & New Zealand

Steve Brook +61 3 9271 0300

Business Support Team

Val Binns

Anoushka Angland

Business Support Manager

Australia & New Zealand

Sue Bowie +61 400 847 252

Contact us:

New Zealand

9 George Bourke Drive

Mount Wellington, Auckland, 1060

P: 09 573 0995

E: nzsales.anz@ap.averydennison.com

Data & Specification Sheets

label.sapssa.averydennison.com

Should you require more technical data for any of our products, you can download specification sheets from our website at label.sapssa.averydennison.com. If you cannot find the specification sheet you are after, please contact your Avery Dennison representative.

Product Samples

nzsales.anz@ap.averydennison.com

Should you require any samples of the products listed in this brochure please e-mail your request to nzsales.anz@ap.averydennison.com or contact your local Avery Dennison representative.

Pallet Pick Up

nzsales.anz@ap.averydennison.com

Should you have pallets for return, please ensure they are loaded onto the dedicated Avery Dennison truck when you receive your next delivery of stock. Please note: courier deliveries are excluded from this service.

Delivery Transit Times

Order Cut Off Time

ALL orders should be placed by 2.00pm for delivery next day or as per dispatch target, subject to peak capacities. Orders placed after 2.00pm will be processed the following day.

Transit times to non metropolitan areas will incur longer transit lead times. Should you require further clarification, please contact customer service.

New Zealand Deliveries









Auckland to Wellington/Hamilton: 1 day / overnight

Auckland to Christchurch/Dunedin: 3 days

Australia to New Zealand: 5 weeks













Prime Papers

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Cast Coat							
F12808.1525	 CAST GLOSS ELITE FSC	S2049	BG40WH N	FULL DECKLE 1525mm	1525		
				READY WIDTH	500	1500/3000	200, 250
F10967.1000	 SGW FSC	R5000	BG40WH N	FULL DECKLE / 1200mm	1200		
F12816.1525	 CAST GLOSS ELITE FSC	S2059	BG40WH N	FULL DECKLE / 1525mm	1525		
Machine Coat							
F18516.1525	 MC PRIMECOAT FSC	S2045N	 BG40WH NF	FULL DECKLE / 1525mm	1525		
				EXACT	500	1500/3000	
F18522.1525	 MC PRIMECOAT FSC	C2075	BG40WH N	FULL DECKLE / 1525MM	1525		
Vellum							
F2008.1000	 SUPER VELLUM FSC	ET9	BG40WH N	FULL DECKLE / 1000mm	1000		
F02553.1525	 VELLUM P-BACK FSC	S2045*2	BG40WH N*2	FULL DECKLE / 1525mm	1525		
Specialty							
AD640	TYRE PLUS	TS79	BG40WH	FULL DECKLE / 1000mm	1000		
				READY WIDTH	500	1500	250, 330
SU4897	GLOSS COVER	S660	BG40BR	FULL DECKLE / 1000mm	1000		Indent on request

Prime Films

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Conformable Films							
F64526.1000	PRIMAX® PLUS	R5000N	BG40WH N	FULL DECKLE / 1000mm	1000		
BW0181	GCX CLEAR NTC	S692N	BG40WH	FULL DECKLE / 1525mm	1525		
				READY WIDTH	500	1500	165, 200, 250, 330
BW0182	GCX WHITE NTC	S692N	BG40WH	FULL DECKLE / 1525mm	1525		
				READY WIDTH	500	1500	165, 200, 250, 330
Rigid White Films							
F64116.1525	PP TOP WHITE	SRP	BG40WH N	FULL DECKLE / 1525mm	1525		
F64118.1525	PP TOP WHITE	SPX	BG40WH N	FULL DECKLE / 1525mm	1525		
F79343.1525	PP60 WH NTC	SPX	BG40WH N	FULL DECKLE / 1525mm	3000		Transitioned from F79243.1525
				READY WIDTH	500	3000	250, 300, 333
F62109.1000	OPALUX 80N	SRP	BG40WH N	FULL DECKLE / 1000mm	1000		
F62119.1000	PEARLUX 80N	SRP	BG40WH N	FULL DECKLE / 1000mm	1000		
Rigid Clear Films							
78654	2M CLEAR BOPP TC	S7400	0.92M PET	FULL DECKLE / 990mm	990		
F3137.1525	POLYGLASS TOP	SRP	BG42HD W	FULL DECKLE / 1525mm	1525		Ready Width available ex Australia
F5418.1000	POLYGLASS TOP	SR2	BG40WH N	FULL DECKLE / 1000mm	1000		
Vinyl (PVC) / Metallised BOPP / Digital Film							
F3362.1525	PP50 TOP SILVER	S692N	BG40WH N	FULL DECKLE / 1525mm	1525		






Variable Information Papers

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Direct Thermal Paper							
F33517.1525	 DT200HD FSC	S2049	 BG40WH NF	FULL DECKLE / 1525mm EXACT	500	1500/3000	
F33518.1525	 DT200HD FSC	C2075	BG40WH N	FULL DECKLE / 1525mm	1525		
F33071.1000	 DT200HD FSC	R5000	BG40WH N	FULL DECKLE / 1000mm	1000		
F30300.1525	 DT200GPN FSC	S2049	BG40WH N	FULL DECKLE / 1525mm EXACT	500	1500/3000	
F33535.1525	 DT300LD FSC	S2049	 BG40WH NF	FULL DECKLE / 1525mm	1525		
Thermal Transfer Paper							
F32600.1525	 TT ELITE FSC	S2049	BG40WH N	FULL DECKLE / 1525mm READY WIDTH	500	1500/3000	200, 250, 300
F22471.1000	 TT ELITE FSC	R5000	BG40WH N	FULL DECKLE / 1000mm	1000		
Laser / Inkjet Paper							
AW1584.210	LCJ PREMIUM	LP430	HF55N	FULL DECKLE / 210mm	630		
AS492.210	 LCJ PREMIUM FSC	LR2N	HF55	FULL DECKLE / 210mm	630		
OWS235.1070	GLOSS IJ PAPER	AP103	BG40WH N	FULL DECKLE / 1070mm	535	500	

Variable Information Films

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Direct Thermal Film							
F72673.1525	DT300BL	S2049	BG40WH N	FULL DECKLE / 1525mm	1500		
Thermal Transfer Film							
72828	2M WH PRT PET	S333	50 SCK	FULL DECKLE / 1524mm READY WIDTH	775	508	UL recognised 114, 156, 228
72826	2M MATTE CH PET TC	S333	50 SCK	FULL DECKLE / 1524mm READY WIDTH	775	508	UL recognised 114, 156, 228
F41675.1000	SYNTHETIC PAPER	CD303	BG40WH N	FULL DECKLE / 1000mm	1000		
Laser / Inkjet Film							
OZS200.1070	100um IJ SYN PAPER	AF101	BG40WH N	FULL DECKLE / 1070mm (MAX 2500LM)	535		

Wine Portfolio

Item	Facestock	Adhesive	Liner	Service Program / Width (mm)	MOQ (sqm)	Length (LM)	Comments
Uncoated Paper							
F02799.1525	 ESTATE #4 PE FSC	S2030	BG40WH N	FULL DECKLE / 1525mm	1525		
F02886.1525	 ESTATE #8 PE FSC	S2030	BG40WHN	FULL DECKLE / 1525mm	1525		Moved to Indent. Availability on request
F12783.1000	 VINTAGE FSC	S2047	BG40WH	FULL DECKLE / 1000mm	1500		
Metallised Papers							
F54206.1000	 MAXFLEX BR SILVER FSC	WLK202	BG40WH N	FULL DECKLE / 1000mm	1000		
Specialty Paper							
BC754	 SABLE BLANC FSC	Z1010	BG40WH N	FULL DECKLE / 1000mm	1000		
AI020	CANE FIBRE	S2047N	BG45WH IMP	INDENT / 1000mm	1000		Availability on request
AL409	BLACK PAPER	S2047N	BG45WH IMP	INDENT / 1000mm	1000		Availability on request
AMH916	FROZEN ORION DIAMOND PLUS	S2047N	BG45WH	INDENT / 1000mm	1000		Availability on request
AL439	FROZEN ASTRA DIAMOND PLUS	S2047N	BG45WH	INDENT / 1000mm	1000		Availability on request
Specialty Film							
AB116	PP120 MATTE WHITE	S2047N	BG45WH IMP	INDENT / 1000mm	1000		Availability on request
AP997	AQUA PROOF ORION S	S2047N	BG45WH IMP	INDENT / 1000mm	1000		Availability on request

Commercial Terms & Conditions

Minimum Order Quantity and/or Value

The minimum order quantity is 500sqm or \$400 (plus GST) order value.

GST

All prices quoted are excluding GST. GST of 15% will be added to all New Zealand invoices.

Service Policy

Business Support Team hours are Monday to Friday, 8.00am - 5.00pm. The office is closed on New Zealand public holidays.

Orders can be placed by email prior to 2.00pm. Orders placed after 2.00pm will be processed the following day.

Phone orders cannot be accepted.

Lead time for order pick-up is a minimum of 2 hours after an order has been received.

Indent Products Non stocked product codes supplied only on confirmed order	Sea Freight orders for all states delivery within 12-19 weeks*.
	Availability and manufacturing lead times to be confirmed with the Business Support Team.

* Note: While every effort is made to meet the above delivery times, due to stock outs in raw materials, manufacturing capacity and shipping issues - some delays may occur.

Delivery Charges

No delivery fee will apply on shipping to a single metropolitan customer branch. A fee will apply:

- if an urgent delivery is requested
- delivery is requested to non-metropolitan destinations

The Customer can choose to book and pay for a courier to pick up their goods.

No deliveries will be made to alternative locations without prior authorisation from Avery Dennison.

Re-stocking Fee

There is a \$50.00 NZD fee per roll to re-stock customer orders that were placed incorrectly at the time of ordering (customer error). This fee covers the cost of collecting the goods and delivering a new order. Product must be un-opened, in the original packaging, and a Goods Returned Docket must accompany all returned items. Acceptance of return will be at the discretion of Avery Dennison.

Product Quality Complaints

An Avery Dennison Quality Complaint Form must be filled out and a sample and/or photographs of the product sent to Avery Dennison within 15 days of the complaint occurring. No Returns or Claims will be accepted on packaged or partially consumed products that have exceeded their shelf life.

Product Changes

Avery Dennison reserves the right, without liability to the CUSTOMER, to discontinue or limit the manufacture or sale of PRODUCTS, to make any technical, material, colour or design changes in PRODUCT, add new and additional products to its line, substitute such altered products for the prior PRODUCTS in filling orders and/or change its sales and distribution policies, after giving the CUSTOMER appropriate notification, in advance thereof.

Prices

The prices at which the PRODUCTS shall be sold to the CUSTOMER shall be the prices as set forth in the "PRICE LIST". All prices are in New Zealand Dollars unless otherwise stated. Avery Dennison's standard terms and conditions of sale shall apply to all sales hereunder, as set forth on Avery Dennison's invoice and upon request, and as may be subsequently modified by Avery Dennison, except to the extent expressly inconsistent with this Agreement.

Orders and Delivery

The parties may use their normal commercial forms in placing and acknowledging orders hereunder. Any such forms shall be used for convenience only and any terms or provisions which may be contained therein inconsistent with or in addition to those contained herein, other than provisions specifying the quantity and type of PRODUCTS ordered, requested delivery dates and invoicing and shipping instructions, shall have no force or effect whatsoever between the parties. Shipping dates given prior to actual shipment shall be deemed to be estimates only. A purchase order number is required on every purchase order request.

Confidential Information

All information designated in writing by Avery Dennison as being confidential or proprietary shall be received and held by the CUSTOMER in strict confidence and shall not at any time be disclosed to others, used for the CUSTOMER's benefit or the benefit of others or in any manner detrimental to Avery Dennison.

Force Majeure

Avery Dennison shall not be liable for any loss, damage, delays, changes in shipment schedules or failure to deliver caused by accident, fire, strike, riot, civil commotion, insurrection, war, the elements, embargo, failure of carrier, inability to obtain transportation facilities, government requirements, acts of God or public enemy, prior orders from others or limitations on Avery Dennison's or its suppliers' products or marketing activities or any other cause or contingency beyond Avery Dennison's control.

Non-waiver

Avery Dennison's (a) failure to insist upon strict performance of any of the terms or conditions, (b) failure or delay to exercise any rights or remedies provided herein or by law, (c) failure properly to notify the CUSTOMER in the event of breach or (d) acceptance of payment for any PRODUCTS sold hereunder, shall not be deemed a waiver of any right of Avery Dennison to insist upon strict performance hereof or of any of its rights or remedies, or as to any prior or subsequent default hereunder.

Operational Terms & Conditions

Any exceptions to the standards are subject to an upcharge unless otherwise noted

Mix and Match Ordering Guidelines

- ▶ Talk with your local Avery Dennison representative to find an emulsion Mix and Match solution. Different MOQs and lead times apply, pending agreed product selection

Core Diameter

- ▶ 76mm

Splice Standard

- ▶ Maximum:
- ▶ 500 lm - 0 splice
- ▶ 1000 lm - 1 splice
- ▶ 1500 lm - 1 splice
- ▶ 2000 lm - 2 splices
- ▶ 3000 lm - 3 splices

Minimum Distance Between Splices and to Start/End of a Roll

- ▶ 200 lm

Splice Tape

- ▶ Top tape 24mm wide red
- ▶ Middle tape 19mm wide clear
- ▶ Bottom tape 36mm wide red

Splice Configuration

- ▶ 3 part splice is standard

Splice Indication

- ▶ Number of splices recorded on cheese label, located on the side of the roll

Offcut Disposition

- ▶ Offcuts less than 90 mm are scrapped, customer will be charged

Slit Width

- ▶ Minimum slit width is 90mm
- ▶ Maximum slit width is 1524mm

Slit Roll Width Tolerances

- ▶ Full width tolerance +/- 2mm
- ▶ 1mm +/- each side

Roll Length Tolerance

- ▶ Roll length tolerance +/- 10%

Minimum Roll Length

- ▶ Minimum standard roll length 1000lm
- ▶ Metre wide items in the Half Master program are sold in lengths of 500 metres or greater

Maximum Roll Length

- ▶ Approximately 4500 linear metres depending on each product

Total Order Quantity

- ▶ Orders supplied +/- 10%

Packaging Method

- ▶ Rolls less than 1500lm will be 'Chimney Stacked'
- ▶ Rolls greater than 1500lm will be packaged with the 'Roll On' Style

Roll Tag Labels

- ▶ Roll label on outside of roll with 1 core label in core

Separate Sizes by Width

- ▶ One width size per stack, will segregate sizes within stack if less than sufficient quantity

Pallet sizes

- ▶ Size 720mm x 1020mm
- ▶ Size 760mm x 760mm

Pallets and Chocks

- ▶ Remain the property of Avery Dennison and are to be returned. Coordination of return is the responsibility of the customer

Maximum Stack Height

- ▶ 1 metre

Minimum Order Quantity

- ▶ Standard MOQ is 1000 lineal metres of the full web width. Specified programs like Half Master, Ready Width & Exact have different MOQ's
- ▶ Standard products only, not custom make or indent

Custom Make Products

- ▶ Refer to Avery Dennison representatives for business rules

Returns / Claims

- ▶ Should be made within 30 days of receipt of material
- ▶ Avery Dennison approval required before material is picked up

Material Quality Matters

- ▶ Material is to remain at customers pending testing/ evaluation
- ▶ Roll label details to be provided to Avery Dennison and full justification of any amount

Avery Dennison Label and Packaging Materials New Zealand

9 George Bourke Drive
Mount Wellington, AKL 1060
Sales: 09 573 0995

General Enquiries:

nzsales.anz@ap.averydennison.com
label.sapssa.averydennison.com

Orders can be placed at:

nzsales.anz@ap.averydennison.com

DISCLAIMER – All Avery Dennison statements, technical information and recommendations are based on tests believed to be reliable but do not constitute a guarantee or warranty. All Avery Dennison products are sold with the understanding that purchaser has independently determined the suitability of such products for its purposes. All Avery Dennison's products are sold subject to Avery Dennison's general terms and conditions of sale, see <http://terms.averydennison.com>.

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