

# Label and Packaging Materials Product Services Guide

Indonesia  
Q2, 2020



# How to read the Product Services Guide

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Prime Paper</b>											
AW0289F	★ Vellum Elite FSC	S1010	BG40Wh Imp	EXACT			•	•	1roll x 1000m	Transitioned from AW0289P	
SW7325AF	★ Fascoat 2 FSC	S2420	BG40Wh Imp	Stock	1525		•	•	1roll x 1525mm x 1000m		
AW0444F	★ MC Primecoat GP FSC	SR3011	★ BG33Wh Imp FSC	Indent	1525		•		1 roll x 1525mm x 1000m	New	

**Item:**

The product code on your delivery documents and invoices.

**Width / Length:**

The width and length of rolls available for order.

**Facestock:**

The particular facestock used in the construction.

**Minimum Order Quantity (MOQ):**

Determined by multiplying width by length.

**Adhesive:**

The particular adhesive used in the construction.

**Length (LM):**

Identifies the length in lineal meters, offered in a service program

**Liner:**

The particular liner used in the construction.

**Stocking Location:**

Indicates which AD site the product is stocked in

**Service Program:**

How the product is sold to the market.

Stock

Signifies the product is sold with the complete web width and the minimum length of 1000 metres.

EXACT

**Fasson EXACT™**

Sold in any width with fixed length that vary for each program. For one-off or regular orders, discuss with your Avery Dennison representative to ensure product availability.

Ready Width

**Fasson Ready Width**

Offers slit rolls in set widths and lengths.

Forecast

Manufacture to a written forecast as agreed between the customer and Avery Dennison.

Indent

We can source constructions from around the world to meet your needs. Talk with your local Avery Dennison representative today to find an indent solution. Different MOQs and lead times may apply.

**FSC® Certified Products:**

Products that have been certified by the Forest Stewardship Council® are marked with a star (★).



The mark of responsible forestry

# Service Policy

## Ordering Point

Customer Service Department,  
Avery Dennison Indonesia

Phone: +62 21 8060 8060

Hand phone: +62 81 5921 8161

Fax: +62 21 8060 8061

Email: cs.ido@ap.averydennison.com

Requirement	Condition	Standard
<b>Purchase Order</b>	All materials	Duly approved order with product code, description, size, quantity and delivery schedule.
<b>Order Acknowledgment</b>	All materials	To be acknowledged on the same working day.
<b>Minimum Order Quantity</b>	All materials Non EXACT Products	500m <sup>2</sup> per delivery. Otherwise, transportation charges of Rp 200,000.00 per trip will be imposed. Full width and length as specified in sales quotation or product list.
<b>Order Cancellation / Changes</b>	All materials	Non stock keeping product orders cannot be changed or cancelled. Slit orders cannot be changed or cancelled.
<b>Blanket Orders</b>	Stock Keeping Products	All goods to be shipped out and invoiced within one week from customer purchase order date. Size and delivery date must be included in the purchase order, otherwise considered invalid.
	Non Stock Keeping Products	All goods to be shipped out and invoiced within one month upon arrival of goods at local distribution centre.
<b>Core Inside Diameter</b>	All materials	77mm core, +/-0.15mm

## Delivery Service

Product Type	Cut-off Time	Delivery
<b>Stock Keeping Products</b>	Before 12.00 WIB	Next working day
	After 12.00 WIB	Day after next working day
<b>Non Stock Keeping Products</b>	As per plant delivery lead times	Indent items

The delivery lead time is subject to clearance by the Finance Department relating to credit and payment matters

Requirement	Condition	Standard									
<b>Roll Labels</b>	All materials	Outside of the rolls and inner core.									
<b>Minimum Slit Widths</b>	All materials	60mm									
<b>Roll Length Tolerance</b>	All materials	+/- 5%									
<b>Slit Roll Width Tolerance</b>	All materials	+/- 1mm									
<b>Splice Quantity Indication</b>	All materials	Printed on roll labels									
<b>Minimum Distance of Splices</b>	All materials	100m									
<b>Maximum Number of Splices</b>	All materials	<table border="1"> <thead> <tr> <th>Length</th> <th>Paper</th> <th>Film</th> </tr> </thead> <tbody> <tr> <td>&lt;1000m</td> <td>1</td> <td>1</td> </tr> <tr> <td>&lt;2000m</td> <td>2</td> <td>2</td> </tr> </tbody> </table>	Length	Paper	Film	<1000m	1	1	<2000m	2	2
		Length	Paper	Film							
		<1000m	1	1							
<2000m	2	2									
<b>Packaging</b>	Standard packaging is used to ensure that your order arrives in good condition. Packaging varies depending on format (sheet or roll), size and quantity of materials to be shipped. Non-standard packaging is available on request, with the appropriate up-charges.										

This Service Policy is current at the time of publication and is subject to change at the discretion of Avery Dennison.

# Conditions of Sale

## Payment

Payment is to be made in accordance with the agreed payment terms.

## Warranty

Information concerning Products is based upon tests believed to be reliable, but does not represent a guarantee of warranty. Products are provided on the basis that any Purchaser has independently determined the suitability of the Products for the Purchaser's purposes. The Company warrants the products to be free from defects in material and workmanship. Should any failure to conform to this warranty appear within one year of delivery (but not afterwards), upon notification thereof within seven (7) days of such appearance and substantiation that the Products have been stored and applied in accordance with the Company standards, the Company shall within a reasonable period correct such defects by providing a suitable replacement without charge at the Company's plant or at the location of the Products (at the Company's election) provided, however, if the Company in its sole discretion determines that replacement is not commercially practical, the Company may issue a credit in favor of the Purchaser in an amount not to exceed the purchase price actually paid for the Products. Any implied warranty of merchantability fitness for a particular purpose or other warranty of quality, whether express or implied by law, is hereby excluded to the extent permitted by law.

## Limitation of Liability

In no event shall the Seller be liable for any incidental or consequential damages, including but not limited to loss of profit, loss of use or production or loss of capital. The remedies of the Purchaser set forth herein are exclusive and the total potential liability of the Seller with respect to production or loss of capital. The remedies of the Purchaser set forth herein are exclusive and the total potential liability of the Seller with respect to any contract or anything done in connection therewith such as the performance or breach thereof, or from the manufacture, sale, delivery, resale, installation or use of any products whether arising out of contract, negligence, strict tort, or under any warranty, or otherwise, shall not exceed the purchase price of the products upon which liability is based.

## Validity of Quotation

30 Days

# Paper

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Prime Paper</b>											
AW0289F	★ Vellum Elite FSC	S1010	BG40Wh Imp	EXACT			•	•	1roll x 1000m	Transitioned from AW0289P	
SW7053F	★ LW60 FSC	S2090	BG40Wh Imp	EXACT				•	1roll x 2000m		
AW0320F	★ MC Elite FSC	S1005	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
AW0331AF	★ Fascoat 2 FSC	S1010	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
AW0332AF	★ Fascoat 2 FSC	S2090	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
SW7325AF	★ Fascoat 2 FSC	S2420	BG40Wh Imp	Stock	1525		•	•	1roll x 1525mm x 1000m		
SW7045AF	★ Fascoat 2 PB FSC	S2090	BG40Wh Imp	Stock	1000			•	1roll x 1000mm x 2000m		
AW0416F	★ MC Primecoat GP FSC	S2025N	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
AW0425F	★ MC Primecoat GP FSC	S1002	★ BG33Wh Imp FSC	EXACT			•	•	1roll x 1000m		
AW0444F	★ MC Primecoat GP FSC	SR3011	★ BG33Wh Imp FSC	Indent	1525		•	•	1 roll x 1525mm x 1000m	New	
AW0380F-N	★ High Gloss Paper FSC	S2025N	BG40Wh	EXACT			•	•	1roll x 2000m		
AW0271	High Gloss Paper	S1010	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
AW0153F	★ High Gloss Paper FSC	S2090	BG40Wh Imp	Stock	1525		•	•	1roll x 1525mm x 1000m		
<b>Variable Information Printing</b>											
NW0045F-N	★ Direct Thermal 150RL FSC	S2025N	BG40Wh Imp	EXACT			•	•	1roll x 1000m		
NW0062F	★ Direct Thermal 150RL FSC	S1002	★ BG33Wh Imp FSC	EXACT			•	•	1 roll x 1000m	New	
NW0048F	★ Direct Thermal 150RL FSC	S1010	BG40Wh Imp	EXACT			•	•	1 roll x 1000m		
MW0066F	★ Transtherm Plus FSC	S1010	BG40Wh Imp	Stock	1525		•	•	1roll x 1525mm x 1000m		
MW0035F	★ Premium Transtherm 1C FSC	S2090	BG40Wh Imp	Indent	1525		•	•	1roll x 1525mm x 1000m		
MW0052F	★ Transtherm 2C FSC	S2090	BG40Wh Imp	Indent	1000		•	•	1roll x 1000mm x 1000m		
SW7304F	★ Baggage Tag 2 FSC	S2090	BG40Wh	Indent	1000			•	2roll x 1000mm x 2000m		
SW7005AF	★ Baggage Tag Elite FSC	S2025N	BG40Wh	Indent	1525			•	1roll x 1525mm x 2000m		

\* Coming soon      ★ FSC® Certified

# Paper

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Specialty Paper</b>											
AW0363F1200	★ Vellum Elite FSC	R450	BG40Wh	Indent	1200				•	1roll x 1200mm x 2000m	Previously AW0363P1200
AW0362F1200	★ Fascoat Elite FSC	R450	BG40Wh Imp	Indent	1200				•	1roll x 1200mm x 2000m	
AW0401F1000	★ Radiant Red FSC	M3000	B100	Indent	1000				•	1roll x 1000mm x 2000m	
AW0402F1000	★ Radiant Orange FSC	M3000	B100	Indent	1000				•	1roll x 1000mm x 2000m	
AW0403F1000	★ Radiant Green FSC	M3000	B100	Indent	1000				•	1roll x 1000mm x 2000m	
AW0404F1000	★ Radiant Yellow FSC	M3000	B100	Indent	1000				•	1roll x 1000mm x 2000m	
AW0356	Matte Silver Foil	M3300	BG40Wh Imp	Indent	1060				•	1roll x 1060mm x 2000m	
AW0354	Matte Gold Foil	M3300	BG40Wh Imp	Indent	1060				•	1roll x 1060mm x 2000m	
RWP503	High Gloss Paper Rapid Roll	-	-	Stock	1010				•	1roll x 1010mm x 1000m	
RWP508F	MC Prime Coat Rapid Roll	-	-	Stock	1015				•	1roll x 1015mm x 1000m	
OW2350	Gloss Inkjet Paper	AP103	BG40Wh imp	Indent	1000				•	1roll x 1000mm x 1000m	
OZ2120	100u Inkjet Synthetic Paper	AF101	BG40Wh Imp	Indent	1070				•	1roll x 1070mm x 1000m	
SW7039F	★ Metallica FSC	S2090	BG40Wh Imp	Indent	1000				•	1roll x 1000mm x 2000m	

\* Coming soon

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# Film

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Prime Film</b>											
BW0062N	PPNg Top Trans	S692N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW0237N	PPNg Top Trans	S692N	PET23	EXACT				•		1roll x 2000m	
BW0230N	PPNg Top Trans	S692N	PET30	EXACT				•		1roll x 2000m	
BW7009 *	PP50 Top Clear	SR3011	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7025 *	PP50 Top Clear	SR3011	rPET23	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW0266A	PP50 TC Clear	S692N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW7017 *	PP40 Top Clear	S692N	BG40Wh Imp	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7000	PP50 NTC Clear	S692N	BG40Wh Imp	Indent	1525			•		1 roll x 1525mm x 1000m	
BW0226	PP30 Clear NTC	S692N	BG40Wh Imp	EXACT				•		1roll x 2000m	
SY7025N	Overlaminating Matte PP	S6800	BG40Wh Imp	Stock	1525			•		1roll x 1525mm x 1000m	
BW0112N	Overlaminating Gloss PP	S6800	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW0264	Synthetic Paper 65	S4700N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW0153	Synthetic Paper	S4700N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW0270	3 Mil Synthetic Paper	S4700N	BG40Wh Imp	Forecast	1525			•		1 roll x 1525mm x 1000m	
BW0277	3 Mil Synthetic Paper	S2060	BG40Wh Imp	EXACT	1525			•	•	1 roll x 1525mm x 1000m	
BW7005	PP Top Matte White	S692N	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	
BW0174	PPNg Top Pearlized White	S692N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW7008 *	PP60 Top Pearlized White	SR3011	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7024 *	PP60 Top Pearlized White	SR3011	rPET23	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7004	PP60 Top White	S692N	BG40Wh Imp	Indent	1525			•		1 roll x 1525mm x 1000m	
BW0227	PP50 Top White	S692N	BG40Wh Imp	EXACT			•	•		1roll x 1000m	
BW7018 *	PP40 Top White	S692N	★ BG40Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW0293	Opalux 55	S692N	BG40Wh Imp	EXACT			•	•		1 roll x 1525mm x 1000m	
BW0250	Pearlux 80N	S692N	BG40Wh Imp	Indent	1000			•	•	1 roll x 1000mm x 2000m	
BW0243	PP50 Top Silver	S692N	BG40Wh Imp	EXACT				•		1roll x 2000m	
BW7010 *	PP50 Top Silver	SR3011	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW0272	PP TC Silver Elite	S692N	BG40Wh Imp	EXACT			•	•		1 roll x 2000m	
BW7019 *	PP40 Top Silver	S692N	★ BG40Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW0183	Global Co-Ex™ Clear NTC	S692N	BG40Wh Imp	EXACT				•		1roll x 2000m	

\* Coming soon      ★ FSC® Certified

# Film

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Prime Film (continued)</b>											
BW0184	Global Co-Ex™ White NTC	S692N	BG40Wh Imp	Stock	1525			•	•	1roll x 1525mm x 1000m	
BW0321	Global MDO Clear NTC	S692N	PET23	Indent	1525				•	1roll x 1525mm x 2000m	
BW0322	Global MDO White NTC	S692N	PET23	Stock	1525				•	1roll x 2000m	
BW7016 *	Flex+ Clear NTC	S692N	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7020 *	Flex+ Clear NTC	S692N	PET23	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7022 *	Flex+ White NTC	S692N	★ BG33Wh Imp FSC	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW7023 *	Flex+ White NTC	S692N	PET23	Indent	1525			•		1 roll x 1525mm x 1000m	New
BW0146	PE85 NTC Trans	S692N	BG40Wh Imp	EXACT					•	1roll x 2000m	
BW0147	PE85 NTC White	S692N	BG40Wh Imp	EXACT					•	1roll x 2000m	
BW0290	PE75 NTC Trans	S692N	★ BG33Wh Imp FSC	EXACT					•	1roll x 2000m	
BW0291	PE75 NTC White	S692N	★ BG33Wh Imp FSC	EXACT					•	1roll x 2000m	
BW0060	FasClear® 250	S692N	BG40Wh Imp	Indent	1000			•		1roll x 1000mm x 1000m	
BW9320A	Bright Silver PE85	AF101	BG40Wh Imp	Indent	1000			•		1roll x 1000mm x 1000m	
BW0150	FasClear® 300	S692N	BG40Wh Imp	Indent	1000			•		1roll x 1000mm x 1000m	
BW0151	Primax® 300	S692N	BG40Wh Imp	Stock	1000			•		1roll x 1000mm x 1000m	
<b>Specialty Film</b>											
SY7049.1200	PPNg Top Trans	R480	BG40Wh	Indent	1200				•	1 roll x 1200mm x 2000m	
SY7074M	Synthetic Paper	AT20	BG40Wh imp	EXACT				•	•	1 roll x 1000m	
BW7516	50u Clear BOPP	SR110	Polycoated Imp	Indent	1070				•	1roll x 1070mm x 2000m	
SY7051N.1200	PPNg Top White	R480	BG40Wh Imp	Indent	1200				•	1 roll x 1200mm x 2000m	
SY7050N.1200	Synthetic Paper	R480	BG40Wh Imp	Indent	1200				•	1 roll x 1200mm x 2000m	
BW7517	Synthetic Paper 7 NTC	S8015W	BG50Wh Imp	Indent	1530				•	1roll x 1530mm x 2000m	
BW0273	Synthetic Paper TR75	S2045N	BG40Wh Imp	Forecast	1525			•		1 roll x 1525mm x 1000m	
BW0278	Synthetic Paper TR75	C2075	BG40Wh Imp	Forecast	1525			•		1 roll x 1525mm x 1000m	

\* Coming soon    ★ FSC® Certified

# Film

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	Length (m)				MOQ	Remark
						250	500	1000	2000		
<b>Durable Film</b>											
MZ0102	2M White PET TC	S333	BG50Wh	Stock	1000		•				1 roll x 1000mm x 500m
70353	2M White PET TC	R143NC	50#SCK	Indent	1372		•				1 roll x 1372mm x 500m
81127	2M White PET TC	R143NC	1.5M PET	Indent	1372		•				1 roll x 1372mm x 500m
MZ0104	2M Matte Ch PET TC	S333	BG50Wh	Stock	1000		•				1 roll x 1000mm x 500m
74600	2M White Voidable PET	S727	50#SCK	Indent	1372		•				1 roll x 1372mm x 500m
78194	2Mil White Void PET TC	S8015W	50#SCK	Indent	1372		•				1 roll x 1372mm x 500m
74599	2M Silver Voidable PET	S727	50#SCK	Indent	1372		•				1 roll x 1372mm x 500m
78195	2Mil Silver Void PET TC	S8015W	50#SCK	Indent	1372		•				1 roll x 1372mm x 500m
MZ2000W	25um Matte White PI HTC	S8088S	BG50Wh	Indent	250		•				1 roll x 250mm x 500m
MZ2001W	25um Gloss White PI HTC	S8088S	BG50Wh	Indent	250		•				1 roll x 250mm x 500m
MZ2002W	50um Matte White PI HTC	S8088S	BG50Wh	Indent	250		•				1 roll x 250mm x 500m
MZ2003W	50um Gloss White PI HTC	S8088S	BG50Wh	Indent	250		•				1 roll x 250mm x 500m
MZ0098	50 micron Matte White Polyester TC	S333	BG50WHT	Indent	1070		•				1 roll x 1070mm x 500m
MZ0212	2M WH PETC TC	S369	BG50Wh Imp	Forecast	1000	•	•				1roll x 1000mm x 500m
MZ0363	50um White FR PET TCY	S8025	BG50Wh	Indent	1070		•				1 roll x 1070mm x 500m
MZ0369A	125um White PET TC	TS8017	BG50Wh	Indent	267						1 roll x 267mm x 400m
MZ0369	125um White PET TC	TS8017	30u PET	Indent	267						1 roll x 267mm x 400m
75849	3 M Velvet Lexan	S730	1.5M PET	Indent	1372		•				1 roll x 1372mm x 500m
75850	5 M Velvet Lexan	S730	1.5M PET	Indent	1372		•				1 roll x 1372mm x 500m
AFU475	Fastyre N	TS79	BG50 Wh Imp	Indent	1000			•	•		1roll x 1000mm x 1000m
MZ0321	Polycarbonate	S333	30mic PET	Indent	1070		•				1 roll x 1070mm x 500m
79325	1 Mil Clear UV PET	S3000	1M PET	Indent	1524		•				1 roll x 1524mm x 500m
ADS1434	Tamperfas VNL EZ MX	Permanent	BG50Wh	Indent	1070		•				1 roll x 1070mm x 500m
SY5003N.1525	Barrier Foil 25 mic White PET TC	TS79	P140Wh Imp	Indent	1525				•		1roll x 1525mm x 2000m

\* Coming soon    ★ FSC® Certified



# Select Solutions™ Mix & Match™ Product Guide

## The versatile way to choose your label solutions

Looking for a durable goods labelling solution? Find a facestock and adhesive combination you like but need it on a film liner? Avery Dennison's Select Solutions Mix & Match options can help you find the right construction – fast! Mix & Match lets you choose from a set range of label constructions created to address your unique application and performance needs.

Select from foil films, metalised films, papers and more in combination with some of our best performing adhesives and liners.

Mix & Match gives you the benefit of a customised label solution with low minimum order quantities, timely pricing, and speedy delivery you expect.

The Select Solutions Mix & Match service leverages Avery Dennison's expertise in helping customers find the right labelling solutions for their specific application needs, including specialty and challenging label constructions.

Mix & Match allows label converters to request a precise combination of face material, adhesive, and release liner. It opens up whole new opportunities to innovate and differentiate.

As with all Avery Dennison products, extensive support comes as standard for printers, converters, packers and end-users. A technical specialist can help to determine which existing or tailor made product is the optimal solution for any given application.



## Engineered Solutions

Engineered Solutions is a service that helps you develop custom products that differentiate your business and grow your bottom line. Take advantage and connect with the Engineered Solutions team, featuring some of the label and packaging industry's most experienced professionals. This team is dedicated to helping you be first to market with

solutions meeting your clients' needs.

Avery Dennison technical leaders play a crucial role in uncovering and explaining the latest innovation trends and broad market developments. They are component experts who help in the design and manufacturing of custom solutions for our customers' unique challenges.

New Ideas

New Approaches

New Products

New Opportunities

## Avery Dennison Indonesia

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