

Product Services Guide




New Zealand
August 2023



Introduction

Welcome to the August 2023 Product Services Guide. This Guide was created to provide you with a single document to inform you of the core product portfolios of Avery Dennison Label and Packaging Materials New Zealand.

How to read the Product Services Guide

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m ²)	Length (m)	Sustainable ADvantage	Comments
F18826.1525	* MC PRIMECOAT FSC	S2045N	* BG33WH NF	FULL DECKLE	1525	1525		  Reduction in gsm of liner	 to F18827.1525
				EXACT		500	1500/3000		

Item:

The item number identifies the product on your delivery documents and invoices.

Facestock:

Identifies the facestock used in the construction.

Adhesive:

Identifies the particular adhesive used in the construction.

Liner:

When liner codes end in the letter 'N' this signifies a nil imprint. PET liners never have a backprint.

Service Program:

The service program details how the product is sold to the market.

• FULL DECKLE

Signifies the product is sold with the complete web width and the minimum length of 1000 metres. The trim will be charged, but not dispatched unless requested on your purchase order.

• EXACT

Items are sold in any width with fixed lengths that vary for each program.

• READY WIDTH

Offers slit rolls in set widths and lengths.

Width (mm):

Identifies the available width(s)

MOQ (m²):

All orders must meet Minimum Order Quantity. SQM is determined by multiplying width by length.

Length (m):

Identifies the length in lineal meters, offered in a service program

Sustainable ADvantage

Indicates the Sustainable ADvantage categories that the product falls under. See page 4 for more information

FSC® certified facestock or liner

* Only the products identified as such count with Forest Stewardship Council® certification.



Comments:

This column will also highlight any notice of impending change to the final facestock, adhesive or liner.

Additional Service Programs

Mix and Match

Avery Dennison has the capability to produce custom products to meet your requirements. Please contact your Avery Dennison representative to discuss the possibilities of unique product constructions to meet your requirements.

Express Indent

Airfreight options are available in order to meet your requirements. Please refer to your Avery Dennison representative for further information.

Need more information?

Business Support Team

Avery Dennison has a Business Support Team ready to answer your enquiries. Call them today to discuss product availability, ordering process or anything else you require.

09 573 0995

Mon to Fri 7.00am – 4.00pm

Contact us:

New Zealand

9 George Bourke Drive
Mount Wellington, Auckland, 1060
P: 09 573 0995
nzsales.anz@ap.averydennison.com

Account Managers

Business Manager NZ

Helen Bang 021 411 071

Account Enquiries

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Technical Support

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Business Support Team

Val Binns
Rose Moreland

Business Support Manager

Australia & New Zealand

Rhea Alwyn +61 409 782 008

Delivery Transit Times

Order Cut Off Time

ALL orders should be placed by 2.00pm for delivery next day or as per dispatch target, subject to peak capacities. Orders placed after 2.00pm will be processed the following day.

Transit times to non metropolitan areas will incur longer transit lead times. Should you require further clarification, please contact customer service.

Auckland to Wellington/Hamilton:

1 day / overnight

Auckland to Christchurch/Dunedin:

3 days

Australia to New Zealand:

5 weeks



Data & Specification Sheets

Click the product codes listed in this document to view specification sheets, or scan the QR code to search our online Product Finder.

Product Samples

nzsales.anz@ap.averydennison.com

Should you require any samples of the products listed in this brochure please e-mail your request or contact your local Avery Dennison representative.

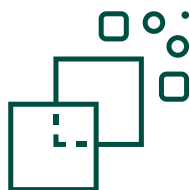
Pallet Pick Up

nzsales.anz@ap.averydennison.com

Should you have pallets for return, please ensure they are loaded onto the dedicated Avery Dennison truck when you receive your next delivery of stock. Please note: courier deliveries are excluded from this service.



Look for the marked
Sustainable ADvantage
products in this
Product Services Guide



Enables Recycling, Reuse or Compostability

What we use can be used again.

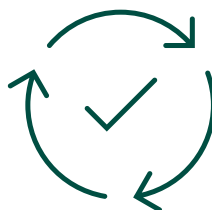
Solutions that enhance recyclability and enable reuse and recycling of packaging as well as the recycling and composting of label waste



Reduction in the use of materials

Use only what is necessary.

Thinner facestock, adhesive, or liner that uses less raw materials to be manufactured



Contains recycled content

Give a second life to what has already been used.

Facestocks and liners that include post-industrial waste or post-consumer recycled content



Responsibly sourced

Products sourced from a supply chain that shows care for people and the environment.

Film made from renewable alternatives and paper certified by FSC® or other organizations



AD Gloss Plus FSC

The next generation in gloss papers



- A **cost effective** 80gsm high gloss paper that exhibits high gloss levels post varnish
- Uncompromised converting performance, comparable printability
- Provides good resistance to edge wicking
- Good scuff and environmental resistance when offered with a suitable varnish
- Forest Stewardship Council (FSC) Certified - a responsibly sourced paper
- **Greater supply capacity** to fulfill product demand addressing diminishing global capacity in cast gloss category
- **Applications:** Suitable for a variety of applications, including:
 - Food & beverage
 - Personal Care
 - Pharma
 - Wine
 - General Purpose

	Cast Coated	Gloss Plus	Semigloss
Glossiness (unprinted)	90%	80-83%	<65%
Glossiness (post varnish)	★★★★★	★★★★★	★★★★

Product Transitions

Prime Papers

		Item	Facestock	Adhesive	Liner
Machine Coat	Q4, 2023	F18826.1525	MC PRIMECOAT FSC		BG33WH NF
		↓	↓		↓
		F18827.1525	AD MC70 FSC	S2045N	BG33WHN

Prime Films

Rigid White Films	Complete	F64126.1525			BG40WH NF
		↓			↓
		F64226.1525	rPPTOP WHITE	SRP	BG33WH N

	Complete	F64128.1525			BG40WH NF
		↓			↓
		F64228.1525	rPPTOP WHITE	SPX	BG33WH N

Vinyl (PVC) / Metallised BOPP / Digital Film	Q2, 2023	BW0272			
		↓			
		BW0272A	PPTC SILVER ELITE	S692N	BG40WH

Variable Information Papers












Direct Thermal Paper	Complete	F33071.1000			BG40WH NF
		↓			↓
		F33071.1525	DT200HD FSC	R5000	BG40WH NF

	Q3, 2023	F30310.1525	DT200GP FSC		BG33WH NF
		↓	↓		↓
		F32300.1525	AD DT150RL FSC	S2049	BG33WH N

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Prime Papers

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m ²)	Length (m)	Sustainable ADvantage	Comments
Gloss Papers									
<u>F12828.1525</u>	* HIGH GLOSS WHITE FSC	S2049	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	
				READY WIDTH		500	1500/3000		200, 250, 330
<u>F10968.1525</u>	* HIGH GLOSS WHITE FSC	R5000	BG40WH N	FULL DECKLE	1525	1525			Transitioned from 1000mm wide
<u>F12836.1525</u>	* HIGH GLOSS WHITE FSC	S2059	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	
Semi-Gloss Papers									
<u>F18826.1525</u>	* MC PRIMECOAT FSC	S2045N	* BG33WH NF	FULL DECKLE	1525	1525		  Reduction in gsm of liner	 to F18827.1525
				EXACT		500	1500/3000		
<u>F18723.1525</u>	* MC PRIMECOAT FSC	C2075	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	Remaining on MC 80GSM Facestock
Vellum									
<u>F2008.1000</u>	* SUPER VELLUM FSC	ET9	BG40WH N	FULL DECKLE	1000	1000			
<u>F02553.1525</u>	* VELLUM P-BACK FSC	S2045*2	BG40WH N*2	FULL DECKLE	1525	1525			
Specialty									
<u>AD640</u>	* TYRE PLUS FSC	TS79	* BG40WH F	FULL DECKLE	1000	1000			
				READY WIDTH		500	500		250, 330
<u>BL251</u>	* MC90 OPQ FSC	S660	BG40BR	FULL DECKLE	1000	1000			



















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Prime Films

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m2)	Length (m)		Sustainable ADvantage	Comments
Conformable Films										
F64526.1525	PRIMAX® PLUS	R5000	BG40WH N	FULL DECKLE	1525	1525				Transitioned from 1000mm wide
BW0181	GCX CLEAR NTC	S692N	BG40WH	FULL DECKLE	1525	1525			Adhesive meets APR HDPE Critical Guidance criteria	Under tight supply, check for availability 165, 200, 250, 330
				READY WIDTH		500	1500			
BW0182	GCX WHITE NTC	S692N	BG40WH	FULL DECKLE	1525	1525			Adhesive meets APR HDPE Critical Guidance criteria	165, 200, 250, 330
				READY WIDTH		500	1500			
Rigid white Films										
F64226.1525	rPP TOP WHITE	SRP	* BG40WH NF	FULL DECKLE	1525	1525		   	Facestock contains 30% recycled content Adhesive meets APR HDPE Critical Guidance criteria	▶▶ from F64126.1525
BW7045	PP60 Top Pearlized White	SR3013	BG33Wh Imp	FULL DECKLE	1525	1525	1000	 	Cleanflake technology enables recyclability Reduction in gsm of liner	
F64228.1525	rPP TOP WHITE	SPX	* BG40WH NF	FULL DECKLE	1525	1525		  	Facestock contains 30% recycled content	▶▶ from F64128.1525
F79343.1525	PP60 WH NTC	SPX	BG40WH N	FULL DECKLE	3000	3000				
				READY WIDTH		500	3000			250, 333
F79347.1525	PP60 WH NTC	S692N	BG40WH N	FULL DECKLE	1525	1525			Adhesive meets APR HDPE Critical Guidance criteria	
F62109.1000	OPALUX 80N	SRP	BG40WH N	FULL DECKLE	1000	1000			Adhesive meets APR HDPE Critical Guidance criteria	
F62119.1000	PEARLUX 80N	SRP	BG40WH N	FULL DECKLE	1000	1000			Adhesive meets APR HDPE Critical Guidance criteria	
Rigid Clear Films										
78654	2M CLEAR BOPP TC	S7400	0.92M PET	FULL DECKLE	990	990		 	Reduction in gsm of liner Adhesive meets APR HDPE Critical Guidance criteria	330
				READY WIDTH		500	3000			
F3139.1525	PP50 TC CLEAR N	SRP	BG40WH	FULL DECKLE	1525	1525			Adhesive meets APR HDPE Critical Guidance criteria	
F5418.1525	PP50 TC CLEAR	SR2	BG40WH N	FULL DECKLE	1525	1525				Transitioned from 1000mm wide
Metallised BOPP										
BW0272A	PP TC SILVER ELITE	S692N	BG40WH N	FULL DECKLE	1525	1525				▶▶ from BW0272 250, 333
				READY WIDTH		500	3000			

Variable Information Papers

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m ²)	Length (m)	Sustainable ADvantage	Comments
Direct Thermal Paper									
<u>F33517.1525</u>	*DT200HD FSC	S2049	*BG40WH NF	FULL DECKLE	1525			  Adhesive is manufactured with at least 30% sustainably certified biomass	
				EXACT		500	1500/3000		
<u>F33518.1525</u>	*DT200HD FSC	C2075	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	
<u>F33071.1525</u>	*DT200HD FSC	R5000	BG40WH N	FULL DECKLE	1525	1525			Transitioned from 1000mm wide
				READY WIDTH		500	2000		250, 333
<u>F30310.1525</u>	*DT200GP FSC	S2049	BG33WH	FULL DECKLE	1525	1525		  Adhesive is manufactured with at least 30% sustainably certified biomass Reduction in gsm of liner	 to F32300.1525 Q3 2023
				EXACT		500	1500/3000		
<u>F33547.1525</u>	*rDT300LD BPAF FSC	S2049	*BG33WH NF	FULL DECKLE	1525	1525		   Adhesive is manufactured with at least 30% sustainably certified biomass Facestock contains recycled content Reduction in gsm of liner	
Direct Thermal Linerless									
<u>NW5900</u>	Premium Therm TC25 Linerless	HP103		PRESLIT	58 OR 80		65	 Reduction in the use of materials	Available via indent
Thermal Transfer Paper									
<u>F32601.1525</u>	*TT ELITE FSC	S2049	BG33WH NF	FULL DECKLE	1525	1525		  Adhesive is manufactured with at least 30% sustainably certified biomass Reduction in gsm of liner	 from F32600.1525
				READY WIDTH		500	1500/3000		200, 250, 300, 330
<u>F22471.1525</u>	*TT ELITE FSC	R5000	BG40WH N	FULL DECKLE	1525	1525			Transitioned from 1000mm wide
Laser / Inkjet Paper									
<u>AW1584.210</u>	*LCJ PREMIUM FSC	LP430	HF55N	FULL DECKLE	210	630			
<u>AS492.210</u>	*LCJ PREMIUM FSC	LR2N	HF55	FULL DECKLE	210	630			
<u>OWS236.1070</u>	*GLOSS IJ PAPER FSC	AP103	BG40WH N	FULL DECKLE	1070	535	500		

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Variable Information Films

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m2)	Length (m)	Sustainable ADvantage	Comments
Direct Thermal Film									
F726831525	DT300N	S2049	BG40WH N	FULL DECKLE	1525	1525		Adhesive is manufactured with at least 30% sustainably certified biomass	
Thermal Transfer Film									
72828	2M WH PRT PET	S333	50 SCK	FULL DECKLE	1524	775		UL recognised.	114,156,228
				READY WIDTH		500	508		
72826	2M MATTE CH PET TC	S333	50 SCK	FULL DECKLE	1524	775		UL recognised.	Under tight supply, check for availability 114,156,228
				READY WIDTH		500	508		
F41675.1000	SYNTHETIC PAPER	CD303	BG40WH N	FULL DECKLE	1000	1000			
Laser / Inkjet Film									
OZS200	100um IJ SYN PAPER	AF101	BG40WH N	FULL DECKLE	1530	765	(MAX 2500LM)		moved from OZS200.1070

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Wine Portfolio

Item	Facestock	Adhesive	Liner	Service Program	Width (mm)	MOQ (m ²)	Length (m)	Sustainable ADvantage	Comments
Uncoated Paper									
F02899.1525	* ESTATE #4 PE FSC	rS2030MB	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	
F02901.1525	* ARTISAN rPLUS FSC	rS2030MB	BG40WHN	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	➤ from F02986.1525
F02785.1525	* SUP WHITE OPAQUE FSC	S3037	BG40WH N	FULL DECKLE	1525	1525			Availability on request
F12498.1525	* ARCTIC rPLUS FSC	rS2030MB	rPET30	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass Underlam and liner contain recycled content	
Coated Paper									
F12826.1525	* HIGH GLOSS WHITE FSC	S2045	BG40WH N	FULL DECKLE	1525	1525		 Adhesive is manufactured with at least 30% sustainably certified biomass	
Metallised Papers									
F54206.1000	* MAXFLEX BR SILVER FSC	WLK202	BG40WH N	INDENT	1000	1000			Indent only
Specialty Paper									
BC754	* SABLE BLANC FSC	Z1010	BG40WH N	INDENT	1000	1000			Availability on request
BZ437	* FROZEN ORION DIAMOND V2 PLUS FSC	S2047N	BG45WH	INDENT	1000	1000			Availability on request
Specialty Film									
AB116	PP120 MATTE WHITE	S2047N	BG45WH IMP	INDENT	1000	1000			Availability on request

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Commercial Terms & Conditions

Minimum Order Quantity and/or Value

The minimum order quantity is 500sqm or \$400 (plus GST) order value.

GST

All prices quoted are excluding GST. GST of 15% will be added to all New Zealand invoices.

Service Policy

Business Support Team hours are Monday to Friday, 8.00am – 5.00pm. The office is closed on New Zealand public holidays.

Orders can be placed by email prior to 2.00pm. Orders placed after 2.00pm will be processed the following day.

Phone orders cannot be accepted.

Lead time for order pick-up is a minimum of 2 hours after an order has been received.

Indent Products

Non stocked product codes supplied only on confirmed order

Sea Freight orders for all states delivery within 12-19 weeks*.

Availability and manufacturing lead times to be confirmed with the Business Support Team.

* Note: While every effort is made to meet the above delivery times, due to stock outs in raw materials, manufacturing capacity and shipping issues – some delays may occur.

Delivery Charges

No delivery fee will apply on shipping to a single metropolitan customer branch. A fee will apply:

- if an urgent delivery is requested
- delivery is requested to non-metropolitan destinations

The Customer can choose to book and pay for a courier to pick up their goods.

No deliveries will be made to alternative locations without prior authorisation from Avery Dennison.

Re-stocking Fee

There is a \$50.00 NZD fee per roll to re-stock customer orders that were placed incorrectly at the time of ordering (customer error). This fee covers the cost of collecting the goods and delivering a new order. Product must be un-opened, in the original packaging, and a Goods Returned Docket must accompany all returned items. Acceptance of return will be at the discretion of Avery Dennison.

Product Quality Complaints

An Avery Dennison Quality Complaint Form must be filled out and a sample and/or photographs of the product sent to Avery Dennison within 15 days of the complaint occurring. No Returns or Claims will be accepted on packaged or partially consumed products that have exceeded their shelf life.

Product Changes

Avery Dennison reserves the right, without liability to the CUSTOMER, to discontinue or limit the manufacture or sale of PRODUCTS, to make any technical, material, colour or design changes in PRODUCT, add new and additional products to its line, substitute such altered products for the prior PRODUCTS in filling orders and/or change its sales and distribution policies, after giving the CUSTOMER appropriate notification, in advance thereof.

Prices

The prices at which the PRODUCTS shall be sold to the CUSTOMER shall be the prices as set forth in the “PRICE LIST”. All prices are in New Zealand Dollars unless otherwise stated. Avery Dennison’s standard terms and conditions of sale shall apply to all sales hereunder, as set forth on Avery Dennison’s invoice and upon request, and as may be subsequently modified by Avery Dennison, except to the extent expressly inconsistent with this Agreement.

Orders and Delivery

The parties may use their normal commercial forms in placing and acknowledging orders hereunder. Any such forms shall be used for convenience only and any terms or provisions which may be contained therein inconsistent with or in addition to those contained herein, other than provisions specifying the quantity and type of PRODUCTS ordered, requested delivery dates and invoicing and shipping instructions, shall have no force or effect whatsoever between the parties. Shipping dates given prior to actual shipment shall be deemed to be estimates only. A purchase order number is required on every purchase order request.

Commercial Terms & Conditions (continued)

Confidential Information

All information designated in writing by Avery Dennison as being confidential or proprietary shall be received and held by the CUSTOMER in strict confidence and shall not at any time be disclosed to others, used for the CUSTOMER's benefit or the benefit of others or in any manner detrimental to Avery Dennison.

Force Majeure

Avery Dennison shall not be liable for any loss, damage, delays, changes in shipment schedules or failure to deliver caused by accident, fire, strike, riot, civil commotion, insurrection, war, the elements, embargo, failure of carrier, inability to obtain transportation facilities, government requirements, acts of God or public enemy, prior orders from others or limitations on Avery Dennison's or its suppliers' products or marketing activities or any other cause or contingency beyond Avery Dennison's control.

Non-waiver

Avery Dennison's (a) failure to insist upon strict performance of any of the terms or conditions, (b) failure or delay to exercise any rights or remedies provided herein or by law, (c) failure properly to notify the CUSTOMER in the event of breach or (d) acceptance of payment for any PRODUCTS sold hereunder, shall not be deemed a waiver of any right of Avery Dennison to insist upon strict performance hereof or of any of its rights or remedies, or as to any prior or subsequent default hereunder.

Imported Container Charges

Avery Dennison offers our customers the option to import full container loads of label material direct to a specified warehouse. Under this service arrangement, charges relating to the shipment, unloading and cleaning of containers are the responsibility of the customer. Charges additional to shipment can include, but are not limited to:

Detention

Detention is a fee charged for the use of a shipping container outside the port terminal. Consignees are permitted a limited number of free days starting from when the container is available from the port (these will vary depending on the carrier and location but are typically 8-10 days). Detention starts when the full container is picked up from the terminal, continues during its delivery to the consignee, and ends upon return of the empty container to the container yard.

Detention charges are billed per container per day and will vary depending on carrier, location and container type. This cost can range between \$175 - \$250 a day and will increase incrementally, for example: 1-5 days may cost \$200, increasing to \$250 for 6-10 days

Cleaning

A container cleaning fee may be charged by shipping lines to consignees for cleaning a container after it has been imported and returned to the container depot. Desiccant bags and the rings they hang on must be removed from the container before it is sent back, otherwise the consignee may be charged by the shipping line once they receive the container back. These charges are typically between \$80-\$85.

Waiting time

Fee for holding up a delivery driver. Consignees are given 1 hour free for a delivery driver once on site. If the delivery driver is held up 25 minutes over 1 hour the consignee will be charged. This charge can range anywhere between \$120-\$130 per hour.

Futile Trip

This fee is incurred when an empty container is not available for collection upon arrival of the cartage vehicle at the consignee's premises. This may be because the container was not ready at the time of pickup or the driver could not access the container.

Operational Terms & Conditions

Any exceptions to the standards are subject to an upcharge unless otherwise noted

Mix and Match Ordering Guidelines

Talk with your local Avery Dennison representative to find an emulsion Mix and Match solution. Different MOQs and lead times apply, pending agreed product selection

Core Diameter

- 76mm

Splice Standard

Maximum:

- 500 lm - 0 splice
- 1000 lm - 1 splice
- 1500 lm - 1 splice
- 2000 lm - 2 splices
- 3000 lm - 3 splices

Minimum Distance Between Splices and to Start/End of a Roll

- 200 lm

Splice Tape

- Top tape 24mm wide red
- Middle tape 19mm wide clear
- Bottom tape 36mm wide red
- Splice Configuration
- 3 part splice is standard

Splice Indication

Number of splices recorded on cheese label, located on the side of the roll

Offcut Disposition

Offcuts less than 90 mm are scrapped, customer will be charged

Slit Width

- Minimum slit width is 90mm
- Maximum slit width is 1524mm

Slit Roll Width Tolerances

- Full width tolerance +/- 2mm
- 1mm +/- each side

Roll Length Tolerance

- Roll length tolerance +/- 10%

Minimum Roll Length

- Minimum standard roll length 1000lm
- Metre wide items in the Half Master program are sold in lengths of 500 metres or greater

Maximum Roll Length

Approximately 4500 linear metres depending on each product

Total Order Quantity

- Orders supplied +/- 10%

Packaging Method

Rolls less than 1500lm will be 'Chimney Stacked'

Rolls greater than 1500lm will be packaged with the 'Roll On' Style

Roll Tag Labels

Roll label on outside of roll with 1 core label in core

Separate Sizes by Width

One width size per stack, will segregate sizes within stack if less than sufficient quantity

Pallet sizes

- Size 720mm x 1020mm
- Size 760mm x 760mm

Pallets and Chocks

Remain the property of Avery Dennison and are to be returned. Coordination of return is the responsibility of the customer

Maximum Stack Height

- 1 metre

Minimum Order Quantity

- Standard MOQ is 1000 lineal metres of the full web width. Specified programs like Half Master, Ready Width & Exact have different MOQ's
- Standard products only, not custom make or indent

Custom Make Products

Refer to Avery Dennison representatives for business rules

Returns / Claims

- Should be made within 30 days of receipt of material
- Avery Dennison approval required before material is picked up

Material Quality Matters

- Material is to remain at customers pending testing/evaluation
- Roll label details to be provided to Avery Dennison and full justification of any amount

Avery Dennison
Label and Packaging Materials New Zealand
9 George Bourke Drive
Mount Wellington, AKL 1060
Sales: 09 573 0995

General Enquiries:
nzsales.anz@ap.averydennison.com
label.sapssa.averydennison.com

Orders can be placed at:
nzsales.anz@ap.averydennison.com

label.averydennison.com



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